



Solar Limited Warranty for PV Modules

1. Limited Product Warranty-Two Year Repair, Replacement or Refund Remedy

SUNERG SOLAR SRL (“Sunerg”) warrants its Photovoltaic modules (“PV-modules”), including field replaceable DC connector cables assemblies, to be free from defects in materials and workmanship under normal, application, installation, use and service conditions. If the PV-modules fail to conform to this warranty, then for a period ending twenty-four (24) months from date of sale to the original end-customer (“ the customer”). Sunerg will, at its option, either repair or replace the product, or refund the purchase price as paid by the Sunerg Customer (“Purchase price”). The repair or replacement or refund remedy shall be the sole and exclusive remedy provided under the limited Product Warranty and shall not extend beyond the twenty-four (24) month period set forth herein. This limited Product Warranty does not warrant a specific power output. Which shall be exclusively covered under clause 2 hereinafter (Limited Peak Power Warranty).

2 Limited Peak Power Warranty—Limited Remedy

A: 10 years

If, within ten(10) years from date of sale to the Customer any PV-module(s) exhibits a power output less than 90% of the minimum Peak Power at STC¹ as specified at the date of delivery in Sunerg’s Product information Sheet, provided that such loss in power is determined by Sunerg (at its sole and absolute discretion) to be due to defects in material or workmanship, Sunerg will replace such loss in power by either providing to the customer additional PV-modules to make up such loss in power, or by replacing the defective PV module(s), or by refunding the Purchase Price taking into account a yearly depreciation of ten (10)% of the Purchase Price, at the option of Sunerg.

B: 25 years

If, within a period of twenty-five(25) years from date of sale to the Customer any PV-module(s) exhibits a power output less than 80% of the minimum Peak Power at STC¹ ,provided that such loss in power is determined by Sunerg (at its sole and absolute discretion) to be due to defects in material or workmanship, Sunerg will replace such loss in power by either providing to the Customer additional PV-modules to make up such loss in power, or by replacing the defective PV-module(s), or by refunding the Purchase Price taking into account a yearly depreciation of four (4)% of the Purchase Price, at the option of Sunerg.

The remedies set forth in this clause 2 shall be the sole and exclusive remedies provided under the limited Peak Power Warranty.

3 Exclusions and limitations

A: Warranty claims must in any event be filled within the applicable Warranty period.

B: The limited Warranties do not apply to any PV-modules which in Sunerg’s absolute judgement have been subjected to:

- Misuse, abuse, neglect or accident;
- Alternation, improper installation or application;
- Non-observance of Sunerg’s installation-users and maintenance instructions;
- Repair or modifications by someone other than an approved service technician of Sunerg;
- Power failure surges, lighting, flood, fire, accidental breakage or other events outside Sunerg’s control.

C: The limited Warranties do not cover any transportation costs for return of the PV-modules, or for reshipping of any repaired or replaced PV-modules, or cost associated with installation, removal or reinstallation of the PV-modules.

D: Warranty claims will not be honoured if the type or serial number of the PV-modules have been altered, removed or made illegible.

4 Obtaining Warranty Performance

If the customer feels he/she has a justified claim covered by this limited Warranty. He/she must immediately notify the (a) dealer, who sold the PV-modules, or (b) any authorized Sunerg distributor, of the claim in writing, or (c) send such notification directly to Sunerg. Together with the notification Customer should enclose evidence of the date of sale on which the Solar Products have been purchased. If applicable, Customer's dealer or distributor will give advice on handling the claim. If further assistance is required, Customer is invited to write Sunerg for instructions, The return of any PV-modules will not be accepted unless prior written authorisation has been given by Sunerg.

5 Severability

If a part, provision or clause of this limited Warranty, or the application thereof to any person or circumstance, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clauses or applications of the limited Warranty, and to this end such other parts, provisions, clauses or applications of this Limited Warranty shall be treated as severable.

6 Disputes

No action, regardless of form, arising out of or in any way connected with this limited Warranty, may be brought by Customer more than one (1) year after the cause of action has accrued.

7 Various

The repair or replacement of the PV-modules or the supply of additional PV-modules, does not cause the beginning of new Warranty terms, nor shall the original terms of this limited Warranty be extended. Any replaced PV-modules shall become the property of Sunerg. Sunerg has the right to deliver another type (different in size, colour, shape and /or power) in case Sunerg discontinued producing the PV-module in question at the time of the claim.

8 Force Majeure

Sunerg shall not be in any way be responsible or liable to the Customer or any third-party arising out of any non-performance or delay in performance of any terms and conditions of sale, including this limited Warranty, due to acts God, war, riots, strikes, unavailability of suitable and sufficient labour, material, die, or capacity or technical or yield failures and any unforeseen event beyond its control, including, without limitations, any technological or physical event or condition which is not reasonably known or understood at the time of the sale of the PV-modules or the claim.

Note:

1. "Peak Power" is the power in watt peak that a PV- module generates in its maximum power point. "STC" are as follows (a) light spectrum of AM 1.5, (b) an irradiation of 1,000W perm² and (c) a cell temperature of 25 degree Centigrade. The measurements are carried out in accordance with IEC61215 as tested at the junction box terminals per the calibration and testing standards of Sunerg valid at the date of manufacture of the PV-modules. Sunerg's calibration standards shall be in compliance with the standards applied by international institutions accredited for this purpose.